

# **TERMS & CONDITIONS FOR MARKETS CLUB PROGRAM**

## MARKETS CLUB PROGRAM

1. This Program shall run until 31 December 2025 (closing at 23:59:59 GMT+3 Time Zone) (the “**Promotional Period**”).
2. These Terms and Conditions (the “**Terms**”) set out the rules for the Markets Club Program (the “**Program**”). Under the Program, Markets South Africa (Pty) Limited (the “**Company**”) offers to its clients (the “**Client**”) as described below, financial awards and benefits (the “**Award**”). These Terms should be read in conjunction with the Company’s [Terms & Conditions](#) the “**Client Agreement**”) and the [Terms and Conditions for Incentives & Loyalty Awards](#) (the “**Terms**”) as these may be amended from time to time.

Capitalized terms shall have the meaning ascribed to them in the Company’s T&Cs, unless otherwise defined herein.

3. Subject to these Terms, the Program’s Awards are as follows:

	Silver	Gold	Platinum	Diamond	Program Details
Deposit Required (Accumulative) <b>OR</b> Trading Volume (per month)	\$2,500	\$10,000	\$50,000	\$200,000	Provides access to all tier benefits based on the highest tier achieved, excluding Spread Rebates and TradingView Coupon, unless the trading requirement was met in the previous month.  The Client’s membership will be reviewed at the end of each year and membership will be renewed annually.
	\$5-49.9 million	\$50-199.99 million	\$200 - 999.99 million	Above \$1 billion	
Spread Rebate (Month Conditional)	10%	15%	20%	25%	Calculated at the beginning of each month and granted only if the trading requirement were met in the previous month.  The Bonus will be added within 5 working days following the Client’s request. The Client remains solely responsible for managing their account’s Margin without reliance on any bonus.
Stop Out Level	50%	40%	30%	30%	The Stop-out Level will be maintained once the Client enters the particular VIP level.  <i>For example, if a Client reaches the Gold tier, where the Stop-Out Level is set at 40%, and in the following month their deposit or trading volume places them back in the Silver tier, their Stop-Out Level will not be increased back to 50%. The Client’s Stop-Out Level will remain at 40%, even if they move to a lower tier.</i>  To become eligible for a lower Stop-Out Level, the Client must first qualify for the corresponding higher VIP tier and then contact our Customer Support team on live chat or at <a href="mailto:support@markets.com">support@markets.com</a> .
Birthday Gift	\$50.00 payment	\$100.00 payment	\$150.00 payment	\$300.00 payment	Available once the Gold, Platinum, or Diamond tier is unlocked

					and provided that at least 15 lots are traded within 90 days prior to the birthday, excluding the birthday month.
Bonus	20%	20%	20%	20%	Full details of the Terms and Conditions on the 20% Bonus can be found here <a href="#">Deposit Bonus Program</a> .  The Bonus will be added within 5 working days following the Client's request. The Client remains solely responsible for managing their account's Margin without reliance on any bonus.
Active Bonus	1	1	2	3	The Client's membership will be reviewed at the end of each year and membership will be renewed annually.
TradingView Coupon (Month Conditional)	✗	1-month Essential plan	1-month Essential plan	1-month Essential plan	Can be granted monthly if the client reaches at least the Gold tier, upon request.
Relationship Account Manager	✓	✓	✓	✓	
Reactive Strategy	✓	✓	✓	✓	
Week Ahead	✓	✓	✓	✓	
Morning Note	✓	✓	✓	✓	
Webinar	✓	✓	✓	✓	

#### 4. [Eligibility Criteria and Award Conditions](#)

To be eligible for the Program, the Client must meet all the conditions in clause 4.1 and must not fall under any of the criteria in Clause 4.2.

##### 4.1. The person must:

- be an individual (rather than a company);
- be a new Client; or
- be an existing Client;
- be a direct or Affiliate Client.

##### 4.2. The person must **not** be any of the following:

- be based in a Banned Jurisdiction;
- be an employee of the Company or an employee of an Affiliate of the Company (or be an immediate family member of such an employee).
- be an IB Client.

##### 4.3. The Client must satisfy the following conditions to receive the Award:

- have successfully registered for an account with the Company;
- have satisfied all KYC, AML and other requirements for registration; and
- have satisfied the relevant monthly trading volume requirements as per the above table.

*For example: if a Client's monthly trading volume is 49 Million in the current month, the Client will be only eligible for 10% spread rebate, which equals Silver tier.*

5. **Award Acceptance Rules**

Prior to accepting any Award offer Clients shall consider the particular terms and conditions associated with the Award, as may be amended from time to time. Acceptance of the Award is done by: (a) placing trade in the Account and (b) claiming the Award by contacting Customer Support team on Live Chat or at [support@markets.com](mailto:support@markets.com).

6. **General Terms:**

- a. The required accumulated deposits shall be made within 30 days from the date on which the Client applies to join the Program.
- b. Failure to meet conditions - If, in the Company's sole discretion, the Client have missed any of the conditions necessary to receive the Award, then the Company shall not be obliged to add the Award to the Client Account.
- c. Closure of Account - If, prior to the Award being added, the Client has executed (or has a pending request for) the closure of their Account, then the Award shall not be added.
- d. Abuse - If, in the Company's sole discretion, there has been any improper, fraudulent or abusive practice in breach of the Terms, then the Award shall not be awarded. The Company reserves the right, and has sole discretion, to prohibit any Client from participating in any aspect of the Program if the Company deems or suspects that such the Client has engaged in or has attempted to engage in any abuse, damaging, tampering or fraud.
- e. Clients are prohibited from opening multiple accounts with the Company for the sole purpose of enjoying more than one Award. Duplicate accounts may be closed without notice. In such cases the Company shall retain any Award rewarded to the Client, any earnings will be forfeited, and any amount deposited by the Client to the Account will be returned to the Client accordingly.
- f. The Company reserves the right to modify, amend or discontinue this program at any time.
- g. No waiver - any delay or omission to exercise any right, power, or remedy accruing to the Company upon any breach or default under the Terms, shall not be deemed and shall not be construed as a waiver of its rights.
- h. The Program is not and should not be constructed as legal, tax, investment, financial, or other advice. In addition, nothing contained in the Program constitutes a solicitation, recommendation, endorsement or offer by the Company or any third party to buy or sell any financial instruments.
- i. These Terms shall be governed by the laws of South Africa and any dispute arising in relation to these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of South Africa.

For any questions about the Program please contact [support@markets.com](mailto:support@markets.com).